

Decorate Together – Terms & Conditions

Ticket Purchase and Refunds

1. Tickets for the event are available for purchase until the event sells out: [Decorate Together](#).
2. All ticket purchases are non-refundable if the event is less than 14 days away. Refund requests must be made at least 14 days before the event date by emailing fundraising@togethertrust.org.uk.
3. If you are unable to attend, you may transfer your ticket to someone else. You must inform us of the new attendee's name by emailing fundraising@togethertrust.org.uk as soon as possible but no later than 24 hours before the event. Please note that if the ticket is transferred for this event, the type of cupcake chosen (regular, gluten free or vegan) will not be able to be changed.
4. If tickets are purchased after 10th May the only cupcake option will be regular as the cupcakes need to be baked in advance of the event and this is the last day possible to inform the baker.
5. Tickets cannot be resold for profit.

Event Participation

6. All attendees must comply with venue rules and any instructions provided by event staff.
7. Together Trust reserves the right to refuse entry or remove any attendee who is disruptive or does not adhere to event guidelines.
8. Some events may have age restrictions or specific requirements. These will be stated at the time of ticket purchase.

Cancellations and Changes

9. Together Trust reserves the right to cancel or reschedule the event due to unforeseen circumstances. In the event of cancellation, ticket holders will be offered a full refund or can leave their ticket purchase as a donation to the charity.
10. If an event is rescheduled, ticket holders will have the option to transfer their ticket to the new date, receive a refund or donate the funds.

Liability

11. Together Trust is not responsible for any personal injury, loss, or damage to property that may occur during the event, except where required by law.
12. Attendees participate at their own risk and are responsible for their personal belongings.

Photography and Promotion

13. By attending the event, you consent to the use of any photos or videos taken during the event for promotional purposes, unless you inform us otherwise in writing before the event.

Data Protection

14. Together Trust will handle all personal data in accordance with our Privacy Policy, available at [Privacy Notice | Together Trust](#).

General Terms

15. By purchasing a ticket, you agree to these terms and conditions. Together Trust reserves the right to update these terms as needed.
16. These terms are governed by the laws of England, and any disputes shall be subject to the jurisdiction of the English courts.
17. Promoter: Together Trust, Schools Hill, Cheadle SK8 1JE. Registered charity number 209782. Lottery licence number 20/01461.
18. References to we, us and our in these terms and conditions are references to the promoter.